



**GOVERNMENT OF INDIA
FINANCIAL INTELLIGENCE UNIT, INDIA
DEPARTMENT OF REVENUE,
MINISTRY OF FINANCE**

**Notice inviting bids for selection of a Managed Service Provider (MSP) to
Design, Develop, Implement, Operate and Maintain
Financial Intelligence Network 2.0 for Financial Intelligence Unit, India**

Tender Ref. No. 9-12/ISMG/2018 dated 20.11.2018

The Financial Intelligence Unit, India (FIU-IND) is responsible for collection, processing and dissemination of financial information to law enforcement and intelligence agencies. FIU-IND initiated the FINnet project in 2006 to adopt industry best practices and appropriate technology to collect, analyse and disseminate valuable financial information for combating money laundering and related crimes. FIU-IND intends to refresh the existing system through technology led transformation to create a more convenient reporting, analysis and dissemination ecosystem for all user groups of the system.

With this vision in mind, FIU-IND invites bids on 70:30 Quality Cum Cost Based (QCBS) evaluation for selection of MSP to design, develop, implement, operate and maintain FINnet 2.0 system of FIU-IND with following broad scope of requirements –

- i. Design, develop, implement, operate and maintain FINnet 2.0 solution including but not limited to FINGate reporting portal, FINCore system, FINex system, IT infrastructure, strategic analysis capabilities, call centre operations and grievance redressal.
- ii. Supply, install, integrate, commission and rollout of infrastructure at DC and DR.
- iii. Procure, configure and customise products, tools, IT Infrastructure, security & monitoring solution.
- iv. Implement and provide comprehensive helpdesk services including virtual and agent based assistance.
- v. Perform data migration and data integration along with unit testing and requisite support for acceptance of the new solution.
- vi. Support and maintain IT Infrastructure including system administration, storage management, database administration, network monitoring etc.
- vii. Develop learning courses and provide training as part of capacity building.

The detailed scope of work has been included in the RFP for selection of MSP for FINnet 2.0. The pre-qualification criteria for the bidders should be fulfilled for consideration of the bid. The RFP can be obtained by authorised representative of the bidder from the FIU-IND, Address: Financial Intelligence Unit-India, 6th Floor, Hotel Samrat, Kautilya Marg, Chanakyapuri, New Delhi 110021, India by submitting the following –

- Letter of authorisation,
- Acknowledgment of receipt of RFP,
- Non-Disclosure Agreement (NDA),
- Integrity Pact
- Copy of certificate of incorporation,
- Copy of Government ID proof of the purchaser,
- Payment of ₹ 50,000/- (non-refundable) in the form of a crossed demand draft from nationalised or scheduled banks drawn in favour of "MINISTRY OF FINANCE DEPTT OF REVENUE" or "MINISTRY OF FINANCE RECEIPT A/C", payable at New Delhi.

The authorised signatory of the bidder should bring duly filled acknowledgement of receipt of the RFP and get it signed and stamped at the time of collection of the RFP.

The RFP will be available on all working days during office hours till the last date of submission of bids. The format of all documents and other details are available on the websites www.fiuindia.gov.in , www.dor.gov.in , and www.eprocure.gov.in.

SI No.	Activity	Date
1	Release of RFP	1000 Hours onwards from Monday, November 26, 2018
2	Submission of pre-bid queries	On or before 1700 hours, Monday, December 10, 2018
3	Pre-bid meeting	1100 Hours onwards, Tuesday, December 18, 2018
4	Responses to queries	Wednesday, December 26, 2018
5	Submission of bids	On or before 1700 hours, Thursday, January 10, 2019
6	Opening of bids	1700 hours onwards, Friday, January 11, 2019

Sd/-
Additional Director (ISMG)